

October 3, 2025

G-2025-Regional Center Performance Measures-002

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: 2025-26 REGIONAL CENTER PERFORMANCE MEASURES

Welfare and Institutions Code (WIC) Section 4620.5 requires the Department of Developmental Services (Department) to work with the Regional Center Performance Measures (RCPM) Workgroup consisting of representatives from all aspects of the developmental disabilities services system to develop performance incentives and measures to promote improvements in individual outcomes and regional center performance. The RCPM program has six focus areas identified by the Workgroup, including: Early Start, Employment, Equity and Cultural Competency, Individual and Family Experience and Satisfaction, Person-Centered Services Planning, and Service Coordination and Regional Center Operations. Each focus area has one or more performance measures tied to specific desired outcomes, with corresponding performance targets and incentives. The Department has also developed these measures with consideration of and in alignment with the Master Plan for Developmental Services.

The purpose of this correspondence is to provide an update on the RCPM specific to each of the focus areas, the measures, and associated incentives for fiscal year (FY) 2025-26. The following attachments include a summary of all the measures for FY 2025-26 including new measures.

- Attachment A – Summary of Regional Center Performance Measures and Incentives
- Attachment B – Early Start, Submission of Completed Early Start Reporting
- Attachment C – Early Start, Planning for Services After Early Start
- Attachment D – Employment, Data Updates and Reporting
- Attachment E – Employment, Development and Outreach
- Attachment F – Person-Centered Services Planning, Informational Outreach to Individuals and Families
- Attachment G – Service Coordination and Regional Center Operations, Website Accessibility

Each performance measure and incentive is an opportunity for regional centers to demonstrate performance above the minimum expectations established through statute or regulation. While participating in the program is voluntary, all regional centers are

encouraged to provide high quality service that is responsive to the priorities established by the statewide RCPM Workgroup.

Regional centers are encouraged to attend the RCPM Workgroup public meetings and access the [RCPM webpage](#) for updates. Meeting materials can be accessed [here](#).

If you have any questions regarding RCPM or this letter, please email rcmeasures@dds.ca.gov.

Sincerely,

Original Signed by:

MICHI A. GATES, Ph.D.
Chief Deputy Director, Program Services

Attachments

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies